

# Medix Biochemica

Dear Valued Customer,

In 2023, Medix Biochemica acquired ViroStat to better serve the infectious disease market's raw material needs with best in class antibody & antigen products.

As part of our integration process, we will be making some changes to order processes and branding that will apply to all ViroStat portfolio products.

In case your company has a Supply or Distributor Agreement in place with Virostat Inc., and you wish to officially amend it to accommodate the changes, please contact your Medix Biochemica representative or reach out to us at [Medix@medixbiochemica.com](mailto:Medix@medixbiochemica.com).

**It is important to note that there will be no changes to:**

- The form, fit, or function of any products
- The manufacturing entity, location, processes, or team members that build and ensure the quality of our products

## ***What will be changing?***

As from **October 1, 2024** the following changes will come into effect:

### **Minor change in ViroStat product catalogue numbers**

As part of ViroStat's migration to Medix Biochemica's ERP system, we will be making a minor change to the catalogue numbers of the ViroStat product range. Specific details of these changes will be provided to you week commencing June 3, 2024. Please watch out for this communication.

### **Change in order process for ViroStat products**

All orders for ViroStat products must be placed to Medix Biochemica, [orders@medixbiochemica.com](mailto:orders@medixbiochemica.com). You may need to implement a new vendor registration process as part of this change. Our team will be available to support you with this.

### **Change in format of Product Specifications & COA documents for ViroStat products**

We will be aligning the format of the product specification and certificate of analysis documents to current Medix Biochemica templates.

### **Change in logo and branding for ViroStat products**

As part of our global brand harmonization project, all product sales documents (sales confirmations, packing slips and invoices), all product quality assurance documents (certificates of analysis, data and specifications sheets) and all product labelling that was previously branded as ViroStat, will be branded as Medix Biochemica.

Our primary objective remains the continuity of product quality, service, and delivery that you have relied on for years.

Should you have any questions, please contact your Medix Biochemica sales representative or call a member of our Customer Service Department on either **1-314-968-1091** (US) / **+358 9 547680** (Finland). Alternatively, we can be reached by email at: [Medix@medixbiochemica.com](mailto:Medix@medixbiochemica.com)

We will contact you again in the coming months with further details of these changes.

As always, we thank you for your continued loyalty, and we look forward to further interactions with you, our valued customer.

Sincerely,

Matt Lee.

**Vice President, Medix Biochemica Group.**

